



October 9, 2024

Dear Family and Friends of Lourdes Noreen McKeen,

We would like to assure you that the safety, security, and care of our residents is of utmost importance to us.

Please know that we have a full Hurricane Preparedness Plan in motion.

Extra food and supplies have been ordered and delivered. Our buildings are fully generated and in the event of a power outage, care and services will not be interrupted. Our generator has the capacity to run on full power for up to 13 days before needing to be refueled.

We have adequate medications for each resident with back up from our Pharmacy assured.

We have prepared for staff to stay on site so that there will be staff to care for your loved ones during and after the storm.

We have prepared for the worst-case scenario and pray for the best outcome. Our building will be secured with only one entrance open for the duration of the storm. If you are visiting, we ask that you leave early afternoon due to local weather advisories. Please do not plan on coming to the facility on Thursday, as the City of West Palm Beach enforces curfews regarding travel in all locations.

Thank you for your understanding and concern. We will keep you and your families in our prayers during this time.

Sincerely,

A handwritten signature in blue ink that reads 'Sister Diane Mack'. The signature is fluid and cursive.

Sister Diane Mack

Administrator